

1965 CHEVROLET

TRUCK OWNER PROTECTION PLAN



Please keep
in glove
compartment



IMPORTANT

THIS BOOKLET AND THE CHEVROLET PROTECT-O-PLATE ATTACHED TO THE BACK COVER SHOULD BE KEPT IN THIS VEHICLE AT ALL TIMES. IT SHOULD BE PRESENTED TO ANY SUBSEQUENT OWNERS FOR THEIR USE IN THE EVENT THE VEHICLE REQUIRES WARRANTY SERVICE.

THIS CHEVROLET TRUCK OWNER PROTECTION PLAN BOOKLET provides you with guides to be followed in obtaining service for the new Chevrolet truck you have just purchased and identifies you as the owner of the vehicle described herein. It will serve as a means of obtaining service for your truck from any authorized Chevrolet dealer in the United States or Canada. You should, therefore, keep this booklet in the glove compartment of your truck at all times.

This booklet delivered to you by the authorized Chevrolet dealer who sold you your Chevrolet truck contains the manufacturer's New Vehicle Warranty. If warranty service under the New Vehicle Warranty becomes necessary, such service should be performed by the selling dealer, if possible, because of his interest in your continued satisfaction with your new purchase.

Your Chevrolet dealer is always happy to advise and counsel you on the service and maintenance requirements of your new truck. You should avail yourself of the trained personnel, facilities and special equipment which are provided by your dealer to help assure your satisfaction with your Chevrolet.

CHEVROLET PROTECT-O-PLATE

The Chevrolet Protect-O-Plate attached to the inside back cover of this booklet is designed for your convenience in the event you ever require warranty service on your Chevrolet. This plate is stamped with certain vehicle identification in the upper and lower sections. The center section of your Protect-O-Plate has been completed by your Chevrolet dealer, showing your name and address. This booklet and plate presented to your dealer will allow him to fulfill your warranty needs with the least amount of inconvenience to you.

There are no warranties, expressed or implied, made by either the Dealer or the Manufacturer on new Chevrolet motor vehicles except the Manufacturer's Warranty against defects in material and workmanship set out below:

New Vehicle Warranty

Chevrolet Motor Division of General Motors Corporation, as Manufacturer, warrants each new motor vehicle and chassis including all equipment and accessories thereon (except tires and tubes), manufactured or supplied by Chevrolet Motor Division and delivered to the original retail purchaser by an authorized Chevrolet Dealer, to be free from defects in material and workmanship under normal use and service; Chevrolet Motor Division's obligation under this warranty being limited to repairing or replacing at its option any part or parts thereof which shall, within twenty-four (24) months after delivery of such vehicle or chassis to the original retail purchaser or before such vehicle or chassis has been driven twenty-four thousand (24,000) miles, whichever event shall first occur, be returned to an authorized Chevrolet Dealer at such Dealer's place of business and which examination shall disclose to Manufacturer's satisfaction to have been thus defective. The repair or replacement of defective parts under this warranty will be made by such dealer without charge for parts, and if made at such Dealer's place of business, without charge for labor.

The provisions of this warranty shall not apply to any Chevrolet motor vehicle or chassis which has been subject to misuse, negligence or accident, or which shall have been repaired or altered outside of an authorized Chevrolet dealership in any way so as, in the judgment of Manufacturer, to affect adversely its performance and reliability, nor to normal maintenance services (such as engine tune up, fuel system cleaning and wheel, brake and clutch adjustments) and the replacement of service items (such as spark plugs, ignition points, filters and brake and clutch lining) made in connection with such services, nor to normal deterioration of soft trim and appearance items due to wear and exposure.

This warranty is expressly in lieu of any other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and of any other obligations or liability on the part of the Manufacturer, and Chevrolet Motor Division neither assumes nor authorizes any other person to assume for it any other liability in connection with such motor vehicle or chassis.

Items Not Covered by the New Vehicle Warranty

NORMAL MAINTENANCE SERVICES AND REPLACEMENT OF SERVICE ITEMS, SUCH AS THOSE DESCRIBED BELOW, ARE USUALLY THE RESPONSIBILITY OF THE OWNER AND AS SUCH ARE NOT CONSIDERED DEFECTS IN MATERIAL AND WORKMANSHIP UNDER THE PROVISIONS OF THE NEW VEHICLE WARRANTY.

Weather and atmospheric conditions, varying road surfaces, individual driving habits and vehicle usage greatly contribute to the need for maintenance services. To help you get the utmost in satisfaction and extended service from your new Chevrolet truck, the principal services and replacement items are herein described.

MAINTENANCE SERVICES

LUBRICATION — Heat, cold, dusty conditions or unusually wet weather all contribute to the need for lubrication at regular intervals. Throttle linkage, parking brake linkage, and body parts such as door and hood latches and hinges, weather stripping, etc., should receive attention at every oil change.

FRONT WHEEL ALIGNMENT AND WHEEL BALANCE — are affected by operating conditions such as hitting chuck holes, curbs, rapid starts and stops, tire skidding, etc. Wheel alignment and balancing service contribute to longer tire life and better vehicle handling.

BRAKE AND CLUTCH ADJUSTMENT — Brake and clutch linings are subject to wear from usage depending upon driving conditions and driving habits of each individual driver. Periodic check of brake lining conditions is recommended for safe operation.

ENGINE OIL CHANGE AND FILTERS—Changing engine oil, and oil, fuel and air filters at recommended intervals is your best investment in prolonged engine life, efficiency and performance.

TRANSMISSION OIL CHANGE — Extended use and contamination affect transmission oil. To assure efficient operation, transmission oil should be changed at recommended intervals.

MAINTENANCE SERVICES (Continued)

ENGINE TUNE-UP AND ELECTRICAL SYSTEM CHECKS — Fuel and electrical systems are subject to wear and contamination and require periodic cleaning and adjustments to maintain maximum economy and performance.

POSITIVE CRANKCASE VENTILATION VALVE CLEANING — Crankcase vapors and other impurities can cause malfunctions of the crankcase ventilation valve. Periodic inspection or replacement may be necessary for smooth engine operation.

BELT ADJUSTMENTS — To assure proper performance of belt-driven engine components, all belts should be checked and adjusted periodically.

VALVES AND CARBON DEPOSITS — A degree of carbon buildup is normal in the combustion chambers of any gasoline or diesel engine, depending upon fuel quality and operating conditions. For best results follow the fuel and oil recommendations in the Owner's Manual.

REPLACEMENT ITEMS

BRAKE AND CLUTCH LININGS — are directly affected by driving habits and use; the replacement of brake and clutch linings and the reconditioning of brake drums should be performed when necessary.

SPARK PLUGS AND IGNITION POINTS (Gasoline Engines) — are subject to wear and/or contamination. They should be inspected periodically and replaced if necessary for maximum engine performance and economy.

FILTERS — perform the important function of cleaning air, fuel or oil and should be replaced when they become contaminated.

WIPER BLADE—life is dependent upon use and climatic conditions and they should be replaced when necessary.

PAINT, CHROME AND TRIM — are affected by normal wear and exposure. Proper maintenance and care of these items can add to their appearance and durability.

POLICY ON OWNER SERVICE

1. **DELIVERY**—To help you secure maximum satisfaction with your new Chevrolet truck, it has been inspected and conditioned by the selling dealer according to the pre-delivery inspection schedule recommended by Chevrolet.
2. **WARRANTY SERVICE**—While services under the New Vehicle Warranty may be furnished by any authorized Chevrolet dealer, it is recommended that warranty services be performed by the Chevrolet dealer issuing this booklet and from whom you purchased your vehicle, because of his continued and personal interest in you.
3. **OWNER RESPONSIBILITY**—Proper maintenance and care of your Chevrolet truck will help you achieve lower over-all operating costs. Also regular and proper maintenance of your Chevrolet truck by competent technicians will help you avoid conditions arising from neglect which are not covered by the New Vehicle Warranty.
4. **SERVICE BY OTHER THAN SELLING DEALER** — In the event your truck is on a trip or is based away from your selling dealer's area, any Chevrolet Dealer in the United States or Canada will honor the New Vehicle Warranty.
5. **DESIGN CHANGES**—The Manufacturer reserves the right to make changes in design or add any improvements on motor vehicles and chassis at any time without any obligation to install same on motor vehicles and chassis previously purchased. Dealer reserves a similar right.
6. **PAINT AND OTHER APPEARANCE ITEMS**—Imperfection in paint, trim or other appearance items is normally apparent and corrected during new vehicle pre-delivery conditioning. Normal deterioration due to use and exposure is not covered by warranty. For your protection, you are urged to immediately call any imperfection to the attention of your selling dealer, so that he may make any necessary correction.
7. **WARRANTY SERVICE LOG**—This booklet also contains a "Warranty Service Log" which should be kept up-to-date by your servicing dealer whenever warranty service is required on your vehicle. This will not only provide you with a record of such services but will also establish information for subsequent owners use.

BATTERY

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twenty-four (24) months or twenty-four thousand (24,000) miles, whichever first occurs. Replacement during the warranty period will be made at no charge to the owner.

DELCO BATTERY SERVICE ADJUSTMENTS

The provisions which follow relating to battery service adjustments also apply to your Delco battery.

For the purposes of these adjustments the following terms shall have the following meanings:

Adjusted Service Period — The period commencing with the expiration of the warranty period and expiring from 24 to 48 months from the date of delivery of the vehicle to the original purchaser depending upon weight and application of the vehicle. (See your Chevrolet truck or Delco battery dealer to determine the Adjusted Service Period applicable to the Delco battery in your particular vehicle.)

Months of Service — The total months covered by both the Warranty and Adjusted Service periods. The "months of service" commence to run on the date of delivery of the new vehicle to the original purchaser.

Undelivered Months of Service — The difference between the "months of service" and the months of actual service received.

Owner's Cost Per Month — The per month cost of the replaced battery to the owner determined by dividing the "months of service" into its current Delco battery manufacturer's suggested list price (or fleet owner's current cost).

DELCO BATTERY SERVICE ADJUSTMENTS (Continued)

Should the Delco battery in your vehicle prove defective under normal use within the Adjusted Service Period the defective battery can be exchanged for a new Delco battery of equal or greater capacity on an adjusted service (pro rata) basis at the place of business of an authorized Chevrolet dealer or Delco battery dealer. Credit toward the purchase of such new Delco battery will be equal to the "owner's cost per month" of the replaced battery multiplied by the number of "undelivered months of service".

Upon the expiration of the New Vehicle Warranty, the Adjusted Service Period applies on a "months of service" basis only and mileage is not a factor. In no event is the date of installation of a replacement battery (installed without charge pursuant to the New Vehicle Warranty) used as the beginning date for the months of service.

The provisions of this Delco Battery Service Adjustments shall not apply (A) to failure in service due to misuse, negligence or accident, including but not limited to improper installation, freezing, failure to have battery inspected regularly and filled with colorless, odorless drinking water when needed, use of electrolyte other than "battery grade" sulphuric acid solution of a specific gravity recommended by Delco-Remy Division of General Motors Corporation, or (B) to costs for recharging this battery or for the use of a rental battery.


DELCO BATTERY NEW VEHICLE WARRANTY VERIFICATION

Mileage at Time
Battery Replaced

Date Battery
Replaced

Replacement (New) Bat-
tery is warranted for not
less than 90 days from
above date.

Dealer's Signature

DELCO BATTERY		
NEW VEHICLE WARRANTY		
CERTIFICATE NO. 1		
NO CHARGE REPLACEMENT RECEIPT		
Use this certificate in the event the factory installed battery fails within 24 months or 24,000 miles, whichever first occurs from date of delivery of new vehicle.		
Owner's Name _____		
Street _____		
City _____ State _____		
Battery Number _____ Mileage _____		
Vehicle Model _____ Serial Number _____		
Date Vehicle Purchased _____ Date Battery Replaced _____		
Owner's Signature _____		
Battery Dealer Name or Chevrolet Dealer Code Number _____		
City _____ State _____		
In the event the battery fails after the New Vehicle Warranty period but within the Adjusted Service Period, use certificate No. 2 to make adjustment.		

**DELCO BATTERY
NEW VEHICLE
WARRANTY
AND SERVICE
ADJUSTMENT
VERIFICATION**

Mileage at Time
Battery Replaced

Date Battery
Replaced

Replacement (New) Bat-
tery is warranted for not
less than 90 days from
above date.

Dealer's Signature

**DELCO BATTERY
NEW VEHICLE WARRANTY
AND SERVICE ADJUSTMENT**



CHEVROLET

CERTIFICATE NO. 2

Use this certificate in the event either the factory installed battery or a replacement battery fails within the Adjusted Service Period, or in the event a replacement battery fails within the unexpired portion of the New Vehicle Warranty Period.

Owner's Name _____

Street _____

City _____ State _____

Battery Number _____ Mileage _____

Vehicle Model _____ Serial Number _____

Date Vehicle Purchased _____ Date Battery Replaced _____

Owner's Signature _____

Battery Dealer Name or Chevrolet Dealer Code Number _____

City _____ State _____

Owner's Adjusted Cost of New Battery \$ _____ for _____ months.

(This should be no charge if replaced within the New Vehicle Warranty Period.)

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June 18, 1965

DELIVERY DATE

Booklet Issued By

Chevrolet Dealer Kraabel Chevrolet Co.

Address 301 West Broadway

City Missoula

State Montana

By *Charles Kraabel*

DEALER'S AUTHORIZED REPRESENTATIVE Pres.

CHEVROLET PROTECT-O-PLATE

The metal plate at the right contains important vehicle data stamped on both edges. Your dealer has affixed the tape to the center area of the plate, bearing your name and address. See further information on page 2.

KEEP THIS BOOKLET AND PROTECT-O-PLATE IN THE VEHICLE GLOVE COMPARTMENT AT ALL TIMES.

If your Owner Protection Plan booklet or Protect-O-Plate is lost or misplaced, your Chevrolet dealer can assist you in obtaining a replacement at a nominal charge.

If you sell or trade this vehicle, please leave this booklet and the Protect-O-Plate in the Glove Compartment.





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