



Chevrolet

1963 CHEVROLET TRUCK-OWNER PROTECTION PLAN 

Please keep in glove compartment

IMPORTANT

THIS BOOKLET SHOULD BE KEPT IN THIS VEHICLE AT ALL TIMES. IT SHOULD BE PRESENTED TO ANY SUBSEQUENT OWNERS FOR THEIR USE IN THE EVENT THE VEHICLE REQUIRES WARRANTY SERVICE.

THIS CHEVROLET TRUCK OWNER PROTECTION PLAN BOOKLET provides you with guides to be followed in obtaining service for the new Chevrolet truck you have just purchased and identifies you as the owner of the Chevrolet truck described herein. It will serve as a means of obtaining service for your Chevrolet truck from any authorized Chevrolet dealer in the United States or Canada. You should, therefore, keep this booklet in the glove compartment of your truck at all times.

This booklet delivered to you by the authorized Chevrolet dealer who sold you your Chevrolet truck contains the manufacturer's New Vehicle Warranty. If warranty service under the New Vehicle Warranty becomes necessary, such service should be performed by the selling dealer if possible because of his interest in your continued satisfaction with your new Chevrolet truck.

Your Chevrolet dealer is always happy to advise and counsel you on the service and maintenance requirements of your new truck. You should avail yourself of the trained personnel, facilities and special equipment which are provided by your dealer to help assure your satisfaction with your Chevrolet.

NEW OWNER'S SERVICE FILE RECORD

T 559032

OWNER'S NAME	_____
ADDRESS	_____
CITY	_____
STATE	_____
SER. NO.	_____
DEL. DATE	_____
KEY NO.	_____
TRANS. NO.	_____
ENG. NO.	_____
REAR AXLE NO.	_____

Booklet Issued By

AUTH. CHEV. DLR.	_____
ADDRESS	_____
CITY	_____
STATE	_____
BY	_____

DEALER'S AUTHORIZED REPRESENTATIVE
DEALER'S FILE COPY

There are no warranties, expressed or implied, made by either the Dealer or the Manufacturer on new Chevrolet motor vehicles except the Manufacturer's Warranty against defects in material and workmanship set out below:

New Vehicle Warranty

Chevrolet Motor Division of General Motors Corporation, as Manufacturer, warrants each new motor vehicle and chassis including all equipment and accessories thereon (except tires and tubes), manufactured or supplied by Chevrolet Motor Division and delivered to the original retail purchaser by an authorized Chevrolet Dealer, to be free from defects in material and workmanship under normal use and service; Chevrolet Motor Division's obligation under this warranty being limited to repairing or replacing at its option any part or parts thereof which shall, within twenty-four (24) months after delivery of such vehicle or chassis to the original retail purchaser or before such vehicle or chassis has been driven twenty-four thousand (24,000) miles, whichever event shall first occur, be returned to an authorized Chevrolet Dealer at such Dealer's place of business and which examination shall disclose to Manufacturer's satisfaction to have been thus defective. The repair or replacement of defective parts under this warranty will be made by such Dealer without charge for parts, and if made at such Dealer's place of business, without charge for labor.

The provisions of this warranty shall not apply to any Chevrolet motor vehicle or chassis which has been subject to misuse, negligence or accident, or which shall have been repaired or altered outside of an authorized Chevrolet dealership in any way so as, in the judgment of Manufacturer, to affect adversely its performance and reliability, nor to normal maintenance services (such as engine tune up, fuel system cleaning and wheel, brake and clutch adjustments) and the replacement of service items (such as spark plugs, ignition points, filters and brake and clutch lining) made in connection with such services, nor to normal deterioration of soft trim and appearance items due to wear and exposure.

This warranty is expressly in lieu of any other warranties, expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and of any other obligations or liability on the part of the Manufacturer, and Chevrolet Motor Division neither assumes nor authorizes any other person to assume for it any other liability in connection with such motor vehicle or chassis.

BUSINESS REPLY MAIL
NO POSTAGE STAMP NECESSARY IF MAILED IN THE UNITED STATES

—POSTAGE WILL BE PAID BY—

CHEVROLET MOTOR DIVISION

Division of General Motors Corporation

General Motors Building

Detroit 2, Michigan

Att: Service Operations Dept.

FIRST CLASS
Permit No. 356
Detroit, Mich.



PLACE
STAMP
HERE

CHEVROLET MOTOR DIVISION

Division of General Motors Corporation

General Motors Building

Detroit 2, Michigan

Att: Service Operations Dept.

OWNER'S DELIVERY REPORT

I acknowledge that the Chevrolet dealer identified on the reverse side hereof has delivered to me the new truck identified therein and that the undersigned dealer representative has fully explained the following to me:

- VEHICLE OPERATING INSTRUCTIONS, INSTRUMENTS AND CONTROLS
- CHEVROLET TRUCK OWNER'S GUIDE
- VEHICLE WARRANTY AND POLICY ON OWNER SERVICE

The vehicle appears to be in satisfactory condition having been outwardly inspected by me and the undersigned dealer representative.

SIGNED _____ OWNER

SIGNED _____ Dealer Representative

OWNER IDENTIFICATION

T 559032

OWNER'S NAME _____
 ADDRESS _____
 CITY _____ STATE _____
 SER. NO. _____ DEL. DATE _____
 KEY NO. _____ TRANS. NO. _____
 ENG. NO. _____ REAR AXLE NO. _____

Booklet Issued By

AUTH. CHEV. DLR. _____
 ADDRESS _____
 CITY _____ STATE _____
 BY _____

DEALER'S AUTHORIZED REPRESENTATIVE

OWNER IDENTIFICATION—This is your identification. It will furnish all of the necessary information in the event that warranty repairs are required. Be certain this is completely and properly filled out and signed by your selling Dealer or his authorized representative.

• 2 •

OWNER VERIFICATION OF SALE BOOK # _____

Serial No. _____ Mileage _____ Date of Sale _____

Sold or traded to: Name _____

Address _____

On the above date I sold (or traded) the vehicle bearing the above serial number, and the mileage indicated above was correct at the date of sale.

Owner Signature _____

DEALER VERIFICATION OF RESALE

I have sold the above identified vehicle to:

Name _____

Address _____

Date _____ Mileage _____

Signature _____

Dealer & Location _____

VEHICLE SERIAL NO. _____ DEL. DATE _____

BOOK # _____

OWNER'S ACKNOWLEDGMENT OF RECEIPT OF WARRANTY

I hereby acknowledge that the Manufacturer's New Vehicle Warranty has been delivered to me by the selling dealer in conjunction with my purchase of the herein described motor vehicle or chassis, and that the undersigned dealer representative has fully explained the following to me:

- VEHICLE OPERATING INSTRUCTIONS, INSTRUMENTS AND CONTROLS
- CHEVROLET TRUCK OWNER'S GUIDE
- NEW VEHICLE WARRANTY AND POLICY ON OWNER SERVICE

The vehicle appears to be in satisfactory condition having been outwardly inspected by me and the undersigned dealer representative.

SIGNED _____ Owner

SIGNED _____ Dealer Representative

DLR. NAME & LOCATION _____

POLICY ON OWNER SERVICE

- 1. DELIVERY**—To help you secure maximum satisfaction with your new Chevrolet truck, it has been inspected and conditioned by the selling dealer according to the pre-delivery inspection schedule recommended by Chevrolet.
- 2. VERIFICATION VOUCHER**—When warranty service is performed on your vehicle by a Chevrolet dealer, you will be required to sign and surrender to such dealer one of the Verification Vouchers included in this booklet. If such Verification Vouchers have been used or lost, notify such dealer. Prior use or loss of Verification Vouchers does not in any way void or affect the New Vehicle Warranty. While services under the New Vehicle Warranty may be furnished by any authorized Chevrolet dealer, it is recommended that warranty services be performed by the Chevrolet dealer issuing this booklet and from whom you purchased your vehicle, because of his continued and personal interest in you.
- 3. OWNER RESPONSIBILITY**—Proper maintenance and care of your Chevrolet truck will help you achieve lower over-all operating costs. Also regular and proper maintenance of your Chevrolet truck by competent technicians will help you avoid conditions arising from neglect which are not covered by the New Vehicle Warranty.
- 4. TOURING OR CHANGE OF RESIDENCE**—When touring or in the event you move, any authorized Chevrolet dealer in the U. S. or Canada will honor the New Vehicle Warranty.
- 5. DESIGN CHANGES**—The Manufacturer reserves the right to make changes in design or add any improvements on motor vehicles and chassis at any time without incurring any obligation to install same on motor vehicles and chassis previously purchased. Dealer reserves a similar right.
- 6. PAINT AND OTHER APPEARANCE ITEMS**—Imperfection in paint, trim or other appearance items is normally apparent and corrected during new vehicle pre-delivery conditioning. Normal deterioration due to use and exposure is not covered by warranty. For your protection, you are urged to immediately call any imperfection to the attention of your selling dealer, so that he may make any necessary correction.
- 7. SALE OF VEHICLE TO SUBSEQUENT OWNERS**—If you sell or trade your vehicle while it is still within the terms of the Manufacturer's New Vehicle Warranty, you are requested to complete the "Owner Verification of Sale" card contained in this booklet and mail it to Chevrolet Motor Division if you sell to an individual, or surrender it to the dealer if you trade with or sell to a car dealer. This information will assist in establishing the unexpired portion of the New Vehicle Warranty to which a subsequent owner is entitled.
- 8. WARRANTY SERVICE LOG**—This booklet also contains a "Warranty Service Log" which should be kept up-to-date by your servicing dealer whenever warranty service is required on your vehicle. This will not only provide you with a record of such services but will also establish information for subsequent owners use.

BATTERY

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twenty-four (24) months or twenty-four thousand (24,000) miles, whichever first occurs. The provisions which follow relating to battery service adjustments also apply to your Delco battery.

DELCO BATTERY SERVICE ADJUSTMENTS

For the purposes of these adjustments the following terms shall have the following meanings:

Adjusted Service Period—The period commencing with the expiration of the warranty period and expiring from 24 to 48 months from the date of delivery of the vehicle to the original purchaser depending upon weight and application of the vehicle. (See your Chevrolet truck or Delco battery dealer to determine the Adjusted Service Period applicable to the Delco battery in your particular vehicle.)

Months of Service—The total months covered by both the Warranty and Adjusted Service periods. The "months of service" commence to run on the date of delivery of the new vehicle to the original purchaser.

Undelivered Months of Service—The difference between the "months of service" and the months of actual service received.

Owner's Cost Per Month—The per month cost of the replaced battery to the owner determined by dividing the "months of service" into its current Delco battery manufacturer's suggested list price (or fleet owner's current cost).

POLICY ON OWNER SERVICE

- 1. DELIVERY**—To help you secure maximum satisfaction with your new Chevrolet truck, it has been inspected and conditioned by the selling dealer according to the pre-delivery inspection schedule recommended by Chevrolet.
- 2. VERIFICATION VOUCHER**—When warranty service is performed on your vehicle by a Chevrolet dealer, you will be required to sign and surrender to such dealer one of the Verification Vouchers included in this booklet. If such Verification Vouchers have been used or lost, notify such dealer. Prior use or loss of Verification Vouchers does not in any way void or affect the New Vehicle Warranty. While services under the New Vehicle Warranty may be furnished by any authorized Chevrolet dealer, it is recommended that warranty services be performed by the Chevrolet dealer issuing this booklet and from whom you purchased your vehicle, because of his continued and personal interest in you.
- 3. OWNER RESPONSIBILITY**—Proper maintenance and care of your Chevrolet truck will help you achieve lower over-all operating costs. Also regular and proper maintenance of your Chevrolet truck by competent technicians will help you avoid conditions arising from neglect which are not covered by the New Vehicle Warranty.
- 4. TOURING OR CHANGE OF RESIDENCE**—When touring or in the event you move, any authorized Chevrolet dealer in the U. S. or Canada will honor the New Vehicle Warranty.
- 5. DESIGN CHANGES**—The Manufacturer reserves the right to make changes in design or add any improvements on motor vehicles and chassis at any time without incurring any obligation to install same on motor vehicles and chassis previously purchased. Dealer reserves a similar right.
- 6. PAINT AND OTHER APPEARANCE ITEMS**—Imperfection in paint, trim or other appearance items is normally apparent and corrected during new vehicle pre-delivery conditioning. Normal deterioration due to use and exposure is not covered by warranty. For your protection, you are urged to immediately call any imperfection to the attention of your selling dealer, so that he may make any necessary correction.
- 7. SALE OF VEHICLE TO SUBSEQUENT OWNERS**—If you sell or trade your vehicle while it is still within the terms of the Manufacturer's New Vehicle Warranty, you are requested to complete the "Owner Verification of Sale" card contained in this booklet and mail it to Chevrolet Motor Division if you sell to an individual, or surrender it to the dealer if you trade with or sell to a car dealer. This information will assist in establishing the unexpired portion of the New Vehicle Warranty to which a subsequent owner is entitled.
- 8. WARRANTY SERVICE LOG**—This booklet also contains a "Warranty Service Log" which should be kept up-to-date by your servicing dealer whenever warranty service is required on your vehicle. This will not only provide you with a record of such services but will also establish information for subsequent owners use.

BATTERY

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twenty-four (24) months or twenty-four thousand (24,000) miles, whichever first occurs. The provisions which follow relating to battery service adjustments also apply to your Delco battery.

DELCO BATTERY SERVICE ADJUSTMENTS

For the purposes of these adjustments the following terms shall have the following meanings:

Adjusted Service Period—The period commencing with the expiration of the warranty period and expiring from 24 to 48 months from the date of delivery of the vehicle to the original purchaser depending upon weight and application of the vehicle. (See your Chevrolet truck or Delco battery dealer to determine the Adjusted Service Period applicable to the Delco battery in your particular vehicle.)

Months of Service—The total months covered by both the Warranty and Adjusted Service periods. The "months of service" commence to run on the date of delivery of the new vehicle to the original purchaser.

Undelivered Months of Service—The difference between the "months of service" and the months of actual service received.

Owner's Cost Per Month—The per month cost of the replaced battery to the owner determined by dividing the "months of service" into its current Delco battery manufacturer's suggested list price (or fleet owner's current cost).

DELCO BATTERY SERVICE ADJUSTMENTS (Continued)

Should the Delco battery in your vehicle prove defective under normal use within the Adjusted Service Period the defective battery can be exchanged for a new Delco battery of equal or greater capacity on an adjusted service (pro rata) basis at the place of business of an authorized Chevrolet dealer or Delco battery dealer. Credit toward the purchase of such new Delco battery will be equal to the "owner's cost per month" of the replaced battery multiplied by the number of "undelivered months of service". In the case of batteries designated for twenty-four months of service, there will be an adjusted service period only in the event the New Vehicle Warranty expires by mileage prior to twenty-four months from date of sale to the original purchaser.

See your Chevrolet dealer or Delco battery dealer to determine the adjusted service period applicable to the Delco battery in your particular vehicle.

Upon the expiration of the warranty, the Adjusted Service Period applies on a "months of service" basis only and mileage is not a factor. In no event is the date of installation of a replacement battery installed without charge pursuant to the warranty used as the beginning date for the months of service.

The provisions of this Delco Battery Service Adjustments shall not apply (A) to failure in service due to misuse, negligence or accident, including but not limited to improper installation, freezing, failure to have battery inspected regularly and filled with colorless, odorless drinking water when needed, use of electrolyte other than "battery grade" sulphuric acid solution of a specific gravity recommended by Delco-Remy Division of General Motors Corporation, or (B) to costs for recharging this battery or for the use of a rental battery.

DELCO BATTERY NEW VEHICLE WARRANTY VERIFICATION

Mileage at Time
Battery Replaced _____

Date Battery
Replaced _____

Replacement (New) Battery
Warranted for not less than
90 days from above date.

Dealer's Signature

DELCO BATTERY NEW VEHICLE WARRANTY CERTIFICATE NO. 1

T 559032

NO CHARGE REPLACEMENT RECEIPT

Use this certificate in the event the factory installed battery fails within 24 months or 24,000 miles, whichever first occurs from date of delivery of new vehicle.

Owner's Name _____

Street _____

City _____ State _____

Battery Number _____ Mileage _____

Chevrolet 1963—Model _____

Date Vehicle Purchased _____

Date Battery Replaced _____

Owner's Signature _____

In the event the battery fails after the New Vehicle Warranty period but within the Adjusted Service period, use certificate No. 2 to make adjustment.

**DELCO BATTERY
NEW VEHICLE
WARRANTY
AND SERVICE
ADJUSTMENT
VERIFICATION**

Mileage at Time
Battery Replaced _____

Date Battery
Replaced _____

Replacement (New) Battery
is warranted for not less than
90 days from above date.

Dealer's Signature

**DELCO—BATTERY
NEW VEHICLE
WARRANTY
AND SERVICE
ADJUSTMENT
CERTIFICATE NO. 2**

T 559032

Use this certificate in the event either the factory installed battery or a replacement battery fails within the Adjusted Service Period, or in the event a replacement battery fails within the unexpired portion of the Vehicle Warranty period.

Owner's Name _____

Street _____

City _____ State _____

Chevrolet 1963—Model _____

Battery Number _____ Mileage _____

Date Vehicle Purchased _____

Date of This Replacement _____

Months of Service _____

Owner's Adjusted Cost of New Battery \$ _____

(This should be no charge if replaced within the New Vehicle Warranty period.)

Owner's Signature _____

VERIFICATION VOUCHER

T 559032

IN THE EVENT THAT WARRANTY SERVICE IS REQUIRED, OWNER SHALL SIGN AND SURRENDER THIS VERIFICATION VOUCHER TO DEALER.

THE UNDERSIGNED OWNER REPRESENTS THAT THIS VEHICLE HAS BEEN PROPERLY MAINTAINED AND THAT THE AUTHORIZED CHEVROLET DEALER TO WHOM THIS VOUCHER IS SURRENDERED HAS EXPLAINED TO THE UNDERSIGNED THE WARRANTY SERVICES WHICH HAVE BEEN PERFORMED.

VEHICLE SERIAL NO. _____

MILEAGE _____ DATE _____

OWNER'S SIGNATURE _____

DEALER'S SIGNATURE _____

VERIFICATION VOUCHER

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MILEAGE _____ DATE _____

OWNER'S SIGNATURE _____

DEALER'S SIGNATURE _____



