

**CHEVROLET**  
**TRUCK OWNER**  
**SERVICE POLICY**  
**1962**



**THIS CHEVROLET OWNER SERVICE POLICY BOOKLET** is very important to you and is provided by your Chevrolet Dealer.

This booklet contains your New Vehicle Warranty, Verification Vouchers, Owner Service Policy, and Owner Identification.

You should keep this Owner Service Policy Booklet in the glove compartment of your vehicle at all times, since it serves as a means of introduction to any authorized Chevrolet dealer in the United States or Canada. Loss of your Policy Booklet should be avoided, since this could cause inconvenience in the event that warranty repairs are required.

Your Chevrolet dealer is always happy to advise and counsel you on the service and maintenance requirements of your new truck. You should avail yourself of the trained personnel, facilities and special equipment which are provided by your dealer to assure your satisfaction with your Chevrolet.

OWNER

IDENTIFICATION

B 182470

OWNER'S  
NAME

2026 Kensington St.

ADDRESS

CITY

HARRISBURG

STATE

Pa.

SER. NO.

20144T106814

DEL. DATE

7/15/62

KEY NO.

8760

TRANS. NO.

M1521

REAR AXLE NO.

W11026

Owner Service Policy Issued By  
Grove Chevrolet

AUTH. CHEV. DLR

450 E. Main St.

Harrisburg, Pa.

ADDRESS

Harrisburg

STATE

Pa.

CITY

Harrisburg

STATE

Pa.

BY

*[Signature]*

DEALER'S AUTHORIZED REPRESENTATIVE

### 5. OWNER IDENTIFICATION

This owner service policy is your identification and introduction to any Chevrolet dealer in the United States and Canada. Be certain this is completely and properly filled out and signed by your selling Dealer or his authorized representative.

If you should find it necessary to visit another Chevrolet Dealer while out of town, this will furnish all of the necessary information in the event that warranty repairs are required.

## THE OWNER SERVICE POLICY

- 1. DELIVERY**—To help you secure maximum satisfaction with your new Chevrolet, it has been inspected and conditioned according to Chevrolet recommended pre-delivery inspection schedule.
- 2. VERIFICATION VOUCHER**—When Warranty Service is performed on your vehicle by a Chevrolet Dealer, you will be required to sign and turn over to such Dealer one of the Verification Vouchers included in this Booklet. If such Verification Vouchers have been used or lost, notify such Dealer. Prior use or loss of Verification Vouchers does not in any way void or affect the New Vehicle Warranty. While parts supplied under the warranty may be installed by any authorized Chevrolet Dealer, it is recommended that warranty services be performed by the Chevrolet Dealer issuing this policy and from whom you purchased your vehicle, because of his continued and personal interest in you.
- 3. OWNER RESPONSIBILITY**—Proper maintenance and care of your Chevrolet will help you achieve lower overall operating costs. Also if your Chevrolet is regularly and properly maintained by competent technicians you will avoid conditions arising from neglect which are not covered by the warranty. In this connection lubrication and maintenance services should be performed as prescribed in the Operator's Manual at the indicated mileage intervals.
- 4. TOURING OR CHANGE OF RESIDENCE**—When touring or in the event you move prior to the expiration of the warranty period, any authorized Chevrolet Dealer in the U.S. or Canada will honor this policy.

## NEW VEHICLE WARRANTY

There are no warranties, expressed or implied, on Chevrolet motor vehicles sold by Dealer except the following New Vehicle Warranty which Dealer, as Seller, and not as agent of the Manufacturer, gives to Purchaser on each new Chevrolet motor vehicle sold by Dealer:

*Dealer warrants (except as hereinafter provided) each new Chevrolet motor vehicle and chassis, including all equipment or accessories thereon manufactured or supplied by Chevrolet Motor Division of General Motors Corporation, sold by Dealer to be free from defects in material and workmanship under normal use and service, Dealer's obligation under this warranty being limited to repairing or replacing at Dealer's option, without charge for installation by Dealer at Dealer's place of business, any part or parts thereof which shall, within twelve (12) months after delivery of such vehicle or chassis to the original purchaser or before such vehicle or chassis has been driven twelve thousand (12,000) miles, whichever event shall first occur, be returned to Dealer at Dealer's place of business and which Dealer's examination shall disclose to its satisfaction to have been thus defective.*

*The provisions of this warranty shall not apply (1) to tires or tubes, or (2) to normal maintenance services, including but not limited to, fuel system cleaning, wheel alignment and balancing, engine tune-up, and brake inspection or adjustment, nor to the replacement of spark plugs, ignition points, condensers or filters when such replacements are made as part of any such normal maintenance service, or (3) to any motor vehicle or chassis which shall have been repaired or altered outside of an authorized Chevrolet dealership in any way so as in the judgment of Dealer to affect adversely its performance and reliability, or (4) to any motor vehicle or chassis which has been subject to misuse, negligence or accident.*

*This warranty is expressly in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on Dealer's part, and Dealer neither assumes nor authorizes any other person to assume for it any other liability in connection with such motor vehicles or chassis.*

## Design Changes

The Manufacturer has reserved the right to make changes in design or add any improvements on motor vehicles and chassis at any time without incurring any obligation to install same on motor vehicles and chassis previously purchased.

## Paint and Other Appearance Items

Imperfection in paint, trim or other appearance items is normally apparent and corrected during new vehicle pre-delivery conditioning. Damage due to usage is not covered by warranty. For your protection, you are urged to immediately call any imperfection to the attention of your selling Dealer, so that he may make any necessary correction.

## Tire Warranty

Tires and tubes included as original equipment on Chevrolet vehicles are not included within the provisions of the New Vehicle Warranty. They are covered by the Tire Manufacturer's Guarantee. Your Dealer will assist you when a tire adjustment is necessary. In this connection your Owner Service Policy will provide you with the date of delivery of your vehicle.

## Battery Warranty

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twelve (12) months or twelve thousand (12,000) miles, whichever first occurs.

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*The provisions of this warranty shall not apply (1) to tires or tubes, or (2) to normal maintenance services, including but not limited to, fuel system cleaning, wheel alignment and balancing, engine tune-up, and brake inspection or adjustment, nor to the replacement of spark plugs, ignition points, condensers or filters when such replacements are made as part of any such normal maintenance service, or (3) to any motor vehicle or chassis which shall have been repaired or altered outside of an authorized Chevrolet dealership in any way so as in the judgment of Dealer to affect adversely its performance and reliability, or (4) to any motor vehicle or chassis which has been subject to misuse, negligence or accident.*

*This warranty is expressly in lieu of all other warranties, expressed or implied, and all other obligations or liabilities on Dealer's part, and Dealer neither assumes nor authorizes any other person to assume for it any other liability in connection with such motor vehicles or chassis.*

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## Battery Warranty

The Delco battery in your vehicle is covered against defects in material and workmanship under the terms of the New Vehicle Warranty for a period of twelve (12) months or twelve thousand (12,000) miles, whichever first occurs.

## DELCO BATTERY ADJUSTED SERVICE POLICY

For the purposes of this Adjusted Service Policy the following terms shall have the following meanings:

**Adjusted Service Policy Period**—The period commencing with the expiration of the warranty period and expiring from 12 to 48 months from the date of delivery of the vehicle to the original purchaser depending upon weight and application of the vehicle. (See your truck or Delco battery dealer to determine the Adjusted Service Policy Period applicable to the Delco battery in your particular vehicle.)

**Months of Service**—The total months covered by both the Warranty and Adjusted Service Policy periods. The "months of service" commence to run on the date of delivery of the new vehicle to the original purchaser.

**Undelivered Months of Service**—The difference between the "months of service" and the months of actual service received.

**Owner's Cost Per Month**—The per month cost of the replaced battery to the owner determined by dividing the "months of service" into its current Delco battery manufacturer's suggested list price (or fleet owner's current cost).

## DELCO BATTERY ADJUSTED SERVICE POLICY (Continued)

Should the Delco battery in your vehicle prove defective under normal use within the Adjusted Service Policy Period the defective battery can be exchanged for a new Delco battery of equal or greater capacity on an adjusted service (pro rata) basis at the place of business of an authorized Chevrolet dealer or Delco battery dealer. Credit toward the purchase of such new Delco battery will be equal to the "owner's cost per month" of the replaced battery multiplied by the number of "undelivered months of service".

Upon the expiration of the warranty, the Adjusted Service Policy applies on a "months of service" basis only and mileage is not a factor. In no event is the date of installation of a replacement battery installed without charge pursuant to the warranty used as the beginning date for the months of service.

The provisions of this Adjusted Service Policy shall not apply (A) to failure in service due to misuse, negligence or accident, including but not limited to improper installation, freezing, failure to have battery inspected and filled with clean water periodically, use of electrolyte other than "battery grade" sulphuric acid solution of a specific gravity recommended by Delco-Remy Division of General Motors Corporation, or (B) to costs for recharging this battery or for the use of a rental battery.

**DELCO BATTERY  
WARRANTY  
VERIFICATION**

Mileage at Time  
Battery Replaced \_\_\_\_\_

Date Battery  
Replaced \_\_\_\_\_

Replacement (New) Battery  
is warranted for not less than  
90 days from above date.

\_\_\_\_\_  
Dealer's Signature

**DELCO BATTERY  
WARRANTY  
CERTIFICATE NO. 1    B    182470  
NO CHARGE  
REPLACEMENT RECEIPT**

Use this certificate in the event the factory installed battery fails within 12 months or 12,000 miles, whichever first occurs from date of delivery of new vehicle.

Owner's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Battery Number \_\_\_\_\_ Mileage \_\_\_\_\_

Chevrolet 1962—Model \_\_\_\_\_

Date Vehicle Purchased \_\_\_\_\_

Date Battery Replaced \_\_\_\_\_

Owner's Signature \_\_\_\_\_

In the event the battery fails after the Warranty period but within the Adjusted Service Policy Period, use certificate No. 2 to make adjustment under the terms of the Delco Battery Adjusted Service Policy.



**DELCO BATTERY  
WARRANTY  
AND ADJUSTED  
SERVICE POLICY  
VERIFICATION**

Mileage at Time  
Battery Replaced \_\_\_\_\_

Date Battery  
Replaced \_\_\_\_\_

Replacement (New) Battery  
is warranted for not less than  
90 days from above date.

\_\_\_\_\_  
Dealer's Signature

**DELCO BATTERY  
WARRANTY  
AND ADJUSTED  
SERVICE POLICY  
CERTIFICATE NO. 2**

**B 182470**

Use this certificate in the event either the factory installed battery or a replacement battery fails within the Adjusted Service Policy Period, or in the event a replacement battery fails within the unexpired portion of the Warranty Period.

Owner's Name \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Chevrolet 1962—Model \_\_\_\_\_

Battery Number \_\_\_\_\_ Mileage \_\_\_\_\_

Date Vehicle Purchased \_\_\_\_\_

Date of This Replacement \_\_\_\_\_

Months of Service \_\_\_\_\_

Owner's Adjusted Cost of New Battery \$ \_\_\_\_\_  
(This should be no charge if replaced within the warranty period.)

Owner's Signature \_\_\_\_\_



**VERIFICATION VOUCHER**

**B 182470**

IN THE EVENT THAT SERVICE IS REQUIRED UNDER THE NEW VEHICLE WARRANTY, OWNER SHALL SIGN AND SURRENDER TO DEALER THIS VERIFICATION VOUCHER.

THE UNDERSIGNED OWNER REPRESENTS THAT THIS VEHICLE HAS BEEN PROPERLY MAINTAINED AND THAT THE AUTHORIZED CHEVROLET DEALER TO WHOM THIS VOUCHER IS SURRENDERED HAS EXPLAINED TO THE UNDERSIGNED THE WARRANTY SERVICES WHICH HAVE BEEN PERFORMED UNDER THE NEW VEHICLE WARRANTY.

VEHICLE SERIAL NO. \_\_\_\_\_ MILEAGE \_\_\_\_\_

DATE \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

DEALER'S SIGNATURE \_\_\_\_\_

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VEHICLE SERIAL NO. \_\_\_\_\_ MILEAGE \_\_\_\_\_

DATE \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

DEALER'S SIGNATURE \_\_\_\_\_

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VEHICLE SERIAL NO. \_\_\_\_\_ MILEAGE \_\_\_\_\_

DATE \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

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VEHICLE SERIAL NO. \_\_\_\_\_ MILEAGE \_\_\_\_\_

DATE \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

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VEHICLE SERIAL NO. \_\_\_\_\_ MILEAGE \_\_\_\_\_

DATE \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

DEALER'S SIGNATURE \_\_\_\_\_

